

# Tate Testimonial

## Candidate Care Administrator in Tate Croydon - Jessica

### Background:

I come from an administration background, working within a variety of industries and have been with Tate for over a year. I love the buzz of recruitment and working within a busy team. After being made redundant from my last role I registered with Tate in Croydon and was offered the Candidate Care Administrator (CCA) role. The rest is history!

### A day in the life ... :

My day is always busy which is great. I look at CVs from potential candidates and support on both the candidate attraction and assessment process, ensuring compliance throughout. Also, general administration, managing enquiries from candidates, advertising on job boards, creating temporary employees newsletter and organising the Temp of the Month competition are all my responsibility - my role is really very varied!

### Challenges and Success:

My biggest challenge and success at Tate is maintaining compliance. Often we are dependent on candidates to provide us with valid and accurate reference information and proof of right to work so chasing this information is critical.

### Why I'm With Tate:

I love working for Tate because it is different to everywhere else I have worked. Here at Tate, if I am promised something it is always followed up. For example, working for my previous employers I have been offered training to improve my skills but this was never followed up. As a CCA at Tate, I have been offered training and have attended several courses, which help improve my effectiveness as a CCA. I feel appreciated and supported at Tate and I have never felt like this working elsewhere. It also helps that I work with the best team in Tate.



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